



COMMUNICATION on ENGAGEMENT (COE)



DoctorSHARE
Foundation

2020-2022



SUSTAINABLE DEVELOPMENT GOALS



DOCTORSHARE FOUNDATION, AN INTRODUCTION

Dokter Peduli (doctorSHARE) is a registered non-profit organization focusing on medical healthcare services and humanitarian aid. Formally established on November 19th, 2009, doctorSHARE provides assistance to communities through free healthcare services from consultation and outpatient treatments to minor and major surgeries for those living in peripheral areas of Indonesia.

VISION

Empowering people to come out of the suffering holistically by their own power

MISSION

Improving Indonesia's health outcomes, particularly in the eastern parts, through holistic healthcare services and innovative sustainable programs with the spirit of volunteerism

PRINCIPLES

1. Volunteer-Based Non-Profit Service
2. Humanitarian and Medical Ethics.
Provides health services for people in needs, regardless of their background.
3. Sharing.
Optimizes contribution of different individuals through collaboration and cooperation in solving social issues.
4. Independent.
Serves independently and free from any interests of other groups.
5. Impartial.
Neutral, non-partisan, and prioritize on the provision of access to health accordingly with the international humanitarian law.
6. Bear Witness and Speak Out.
Presents in violence, riots, natural disasters, and conflicts. Raise and Voice issues of health crisis and weakness of humanitarian aid systems, and against the humanitarian aid diversion for political interests.

IMPLEMENTATION OF THE TEN PRINCIPLES

UNGC Principles on Human Rights stated that business should support and respect the protection of internationally proclaimed human rights, align with SDG's Goals: Goal 2 No Hunger, Goal 3 Good Health, Goal 6 Clean Water and Sanitation, Goal 17 Partnership for The Goals.

doctorSHARE positions itself as the government's partner in providing access to health services, supporting the government's efforts in creating equal and appropriate access to health services for the community in needs. Throughout 13 years of doctorSHARE's existence, we have conducted around 3,569 major surgeries and 5,708 minor surgeries, provided outpatient treatment for 163,053 patients as well as USG and antenatal check-up for 2,777 pregnant women, and conducted health campaigns and educations for 25,921 community members.

doctorSHARE is supported by volunteers with medical and non-medical backgrounds. They work together to share their talents and expertise regardless of tribe, religion, race, ethnic, and group backgrounds, to achieve doctorSHARE's vision and mission accordingly with humanitarian and medical ethic principles.

Based on Basic Health Research 2018, village communities stated that they are difficult (42.4%) and very difficult (43%) to access hospitals or other health facilities from their respective home. Factors influence the level of difficulties are types of transportation, travelling time, and transportation costs. In Papua, West Sulawesi, East Nusa Tenggara, South Sumatra, and Jambi over 70% of their people has problems in accessing hospitals.

2009 - 2022 Achievement

25,921	Health Promotions
7,194	Covid-19 Vaccine
163,053	Outpatients and Consultation
6,765	Disaster Response
3,569	Major Surgeries
5,708	Minor Surgeries
2,777	Antenatal Care
950	Cataract Surgeries
1,950	Volunteers
995	Health Facilities

SHORT TERM PROGRAM/OUTREACH PROGRAM

To support communities who live in the frontier, outermost and disadvantaged areas to access health services, doctorSHARE carries on the vision to bring closer health facilities through the following programs:

dr. Lie Dharmawan Floating Hospital

Floating hospital was first initiated due to the high number of health cases identified within the communities living in the small islands in Indonesia. Communities in the peripheral areas find it difficult to access health services in decent medical facilities. Floating hospital is considered an ideal model of health facility because it reaches the most remote island-areas. Floating hospital can carry medical equipment, medicine, and other supporting tools needed for health services.

Facilities available in the floating hospitals include operating theatre, minor-surgery room, patient examination room, laboratory, recovery room, and antenatal examination room. These facilities enable the floating hospitals to provide general treatments, ante natal examinations, dental examination, and minor and major surgeries, according to the restrictions on activities and health protocols.

In 2020, dr. Lie Dharmawan Floating Hospital provided health services for 2 districts in Sumatra, Senayang Island and Benan Island (Lingga District – Riau Islands), and Pahawang Island (Pesawaran District – Lampung). Through 2020, dr. Lie Dharmawan Floating Hospital has served more than 1,031 patients with 40 medical and non-medical volunteers involved. The interventions carried out were 863 general treatments and consultations, 446 health promotions related to Covid-19, 27 major surgeries, 40 minor surgeries, 60 obstetrical examinations, and 41 dental treatments.

All medical service activities are carried out in the spirit of coordination and cooperation with all stakeholders in each region, including but not limited to District and village governments, health services, local healthcenters, elements of the TNI–Polri, local leaders, community organizations, and the community themselves.

During the Covid-19 pandemic in 2020, dr. Lie Dharmawan Floating Hospital adjusted medical service agenda according to the restrictions on activities and applicable health protocols. Medical service activities are also integrated with the promotive-preventive aspects of Covid-19.

ON JUNE 16TH, 2021

On her journey to Torano, West Nusa Tenggara, RSA dr. Lie Dharmawan, the first private floating hospital in Indonesia, was met with an accident and sank near Bima waters. doctorSHARE is beyond thankful that all crews onboard were safely evacuated and none suffered from injuries. Prior to the incident, RSA dr. Lie Dharmawan had completed her final duty providing medical service in Semau island, East Nusa Tenggara, serving 311 patients.

Despite the unfortunate event, doctorSHARE keeps the spirits up and shall continue the mission to provide healthcare for the unreached in our vast archipelago. This has always been the heart and soul of doctorSHARE.

The incident has moved the hearts and sympathies of the entire community, both from within and outside the country. In less than two months, donations of more than forty billion rupiah were collected. From the donation, doctorSHARE then bought a new *phinisi* ship. The process of working on the new hospital ship began in August 2021 and is now entering the installation stage of medical equipment. The new ship was named RSA dr Lie Dharmawan II. DoctorSHARE received donations of two ships, and both are now in the process of renovation, to be named RSA dr Lie Dharmawan III and RSA dr Lie Dharmawan IV.



Flying Doctor

Not only blessed with many islands, Indonesia also has mountainous areas, but with no less challenges to access health facilities. Started with cooperation with small aircrafts that have long served the mountains of Papua, Flying Doctor program utilizes plane or helicopter to deliver medical team and medical equipment to areas in need for health supports.

Due to the Covid-19 pandemic, there was no medical service through the "Flying Doctor" program in 2020-2021. This program is active again in September 2021 in Wamena and March 2022 in Waropen district Papua, which is reached about 929 outpatient and consultation and 70 minor surgeries.

Urban Medical Services

doctorSHARE regularly provides free medical examinations for poor families in different places, including the cities and remote areas. The medical service includes general treatment, minor surgery, and major surgery. Some of the in-land medical service also provides pregnancy examinations and dental examinations. Throughout 2020, doctorSHARE performed 4 urban medical services, in 4 districts/cities, in Kei Besar - Maluku, Aru Islands - Maluku, Depok- West Java, and Bekasi, West Java.

In collaboration with government institutions/agencies, elements of the Indonesian National Police (Polri) and local stakeholders, the whole series of activities benefited 764 patients and involved a total of 59 medical and non-medical volunteers. Besides urban and remote communities, we also provide medical service to the inmates of the Class I Detention Center Cilodong, Depok, West Java. doctorSHARE team provides psychosocial services to 76 female and adolescent patients. Meanwhile in 2021 the whole series of activities of urban medical service benefited 788 patients; providing about 10,981 Covid-19 vaccines; reached 18,000 people Covid-19 education; 241 health facilities receiving PPE, and 950 under privileged families receiving family kit support.

B. LONG TERM PROGRAM

Other than proactive health services, doctorSHARE also provides long term health services in several areas.

Nusa Waluya II Floating Hospital

Nusa Waluya II Floating Hospital provides primary and specialized medical services similar with Type C landed-hospital. The barged hospital could reach island areas, to bring closer access to health services and specialized services to the communities.

The existence of Nusa Waluya II Floating Hospital is expected to strengthen the existing primary health services such as Puskesmas and maternity clinic, built by the government. In the end of 2018, the floating hospital is docked in Pantoloan Harbour, Palu City, Central Sulawesi, to support the community in post-earthquake and tsunami disasters. The damage of several health facilities was the main reason for Nusa Waluya II to stay in Palu. Some of health officials who were freed from their duties due to hospital damages were also transferred to Nusa Waluya II Floating Hospital.



Due to the Covid-19 pandemic, we made many adjustments to meet the standard of Covid-19 health protocol services in 2020. A series of medical services are started in Pekan Baru on October 2020, then Senayang and Dabo - Riau Islands Province, Kundur - Riau Islands Province, Kotabaru - South Kalimantan Province, and Wakatobi – Southeast Sulawesi Province. Throughout 2021–2022, Nusa Waluya II Floating Hospital managed to serve 19,778 people.

Therapeutic Feeding Centre

Therapeutic Feeding Centre (TFC) in Kei Besar Island, Southeast Maluku, aims to care for children with malnutrition and undernutrition cases with comorbidities. The objective of this program is to solve malnutrition issues, provide accessible qualified health services and to support communities to improve their nutrition status. The activities designed in the program are expected to contribute to the improvement of children's nutrition status, healing of comorbidities, and improvement of healthy lifestyle. Through this program, the community will be educated to maintain normal growth and development of children until their adulthood.

Capacity of the TFC includes treatment rooms for 5 to 7 children that can also accommodate their mothers or caretakers. The duration of nutritional care program is designed for 28 to 90 days, until the improvement of the nutritional status of children. Antenatal examination is also provided to monitor fetal health.

In addition to regular clinic health services, in 2020 served 4,184 patients, with mobile clinic program served 685 patients, health promotion through complementary feeding (MPASI) training to 143 mothers with toddlers.

The Antenatal Program was implemented in collaboration with NZAID (New Zealand Aid Program). Some of the activities were courses of: pregnant exercise and food processing to 32 pregnant women in 5 health centers. doctorSHARE also conducted mobile USG services for 32 pregnant women in 5 health centers, as well as train the trainer (training companion for pregnancy exercise & food processing) to 10 health workers and 4 cadres in 5 health centers.

Meanwhile the whole series of activities in 2021 benefited: 7,213 people. The Antenatal Program was implemented in collaboration with Boeing and UBS.



Tuberculosis Management Program

Tuberculosis (TB) Management Program was initiated in 2019 in Sentani, Papua as a long-term program aimed to reduce Tuberculosis prevalence in the region. The step-by-step approaches include identifying suspect, detecting, and referring suspect, searching for the appropriate treatment method for the patient and building awareness for early detection and providing complete end-to-end care for the suspects.

Furthermore, the program also empowers community members and encourages them to take the role as medicine supervisors. Developing good relationship between local stakeholders (Government, health cadres and other humanitarian organizations) and healthcare facilities is very important for the success of the program. The year 2020 was also marked by a breakthrough in collaboration with UNICEF in 5 districts, namely Puncak Jaya and Mamberamo Raya for the Polio Immunization program: Asmat, Yapen, and Waropen for the Malaria eradication program. In 2020, a total of 52 health workers from 6 health centers in 2 districts received training to increase capacity for polio immunization implementation. 44 health workers and analysts from 3 districts received training to increase capacity to diagnose malaria.

With a commitment to eliminate tuberculosis and malaria, and expanding polio immunization, doctorSHARE has become a partner of the Papuan provincial government in developing better public health.

Statistics

394 Outpatients and Consultation
612 Mobile Clinic
6 TBC New Suspects
2 OAT Therapy
52 Polio Immunization Cadre Training
44 Malaria Cadre Training
6 Public Health Centers
5 Districts
2 Volunteers



In 2021 the collaboration with UNICEF focusses on immunization program in 4 districts (Waropen, Yapen, Biak, Membramo Raya). During the year a total of 106 health workers from 27 public health center received training to increase capacity of immunization implementation. Meanwhile the Sentani clinic served 586 patients and mobile clinic reached out 969 patients in 30 villages.

C. DISASTER RESPONSE PROGRAM

Geographically, Indonesia is located on the meeting point of three tectonic plates that resulted in vulnerability to natural disasters such as earthquake, volcanic eruptions, and tsunamis. Other than natural disasters, Indonesia also often suffers from man-made disasters such as forest fires, floods, and landslides.

The Government has established disaster management system to deal with this sudden condition. One of the methods is engaging private sectors in disaster management. doctorSHARE is listed as one of Government's partners in disaster preparedness in health cluster. When disaster occurs and medical supports are required, doctorSHARE will be immediately deployed to the affected areas.

During 2021, doctorSHARE has responded about 5 disasters. Bekasi flood – Cikarang, West Java; Majene earthquake -West Sulawesi; NTT Cyclone Storm; Bali Earthquake disaster; and Semeru eruption. During the year of 2021, a total of 21.951 people in 9 provinces have been served through disaster response program.

PPE and hygiene kit packages have been distributed to:

- Cikarang – Bekasi, doctorSHARE distributed 601 packages (hygiene kit packages, masks, hand sanitizers).
- Adonara, Flores Timur, doctorSHARE distributed 500 strips Vitamin C, 100 pcs blankets.
- Kupang Nusa Tenggara Timur, doctorSHARE distributed 820 (hygiene kits, masks, boots, vitamins).
- Sabu Raijua Hospital, doctorSHARE distributed 1,190 pcs of hazmat, masks, gloves, face shields, surgical gowns, google glasses, thermometers.
- Refugee of typhoon in Raijua, doctorSHARE distributed 11,190 items of clothes, medicines, and vitamins.
- After Mamuju earthquake, doctorSHARE supported health workers and distributed 7,502 items of surgical gowns, hand sanitizers, surgical masks, gloves, boots, rapid antigen tests, minor sets, stethoscopes.
- After Semeru eruptions, doctorSHARE distributed 300 packages of refugees-families including 258 educational toys for children.

D. HEALTH PROMOTION PROGRAM

To increase community's awareness on the importance of health, doctorSHARE carried out Junior Doctor and Health Discussion Programs. Junior Doctor is a program to introduce medical world and first aid in emergency to children aged 10-14 years.

Health Discussion program is also conducted for civil society and private sectors, to discuss health issues in their surroundings. Skilled health practitioners are invited to attend the discussions on the selected topics. During the Covid-19 Pandemic, doctorSHARE has reached 18.000 people in 6 villages in terms of health promotion program.

E. CARE FOR COVID-19 PANDEMIC

The Covid-19 case began in Indonesia in early March 2020. President Jokowi then declared the Covid-19 Emergency Response status on March 17, 2020. The government also established a Public Health Emergency Status through Presidential Decree No. 11 of 2020 and Government Regulation No. 21 of 2020 concerning Large-Scale Social Restrictions (PSBB) in the context of accelerating the prevention and handling of Covid-19. Health services became a central issue where health workers were at the forefront of the fight against Covid-19.

Responding to the current situation, doctorSHARE quickly noticed that there was an urgent need of PPE (Personal Protective Equipment) for health workers, especially for provinces outside Java. In addition, there is an urgency for health promotion and education about COVID-19 to the public.

Thanks to the trust of several donors and support from the public, in just a few weeks from March to September 2020, doctorSHARE managed to distribute general PPE (Personal Protective Equipment) to 529 health facilities in 34 provinces – throughout Indonesia. Furthermore, in collaboration with the UBS Optimus Foundation, doctorSHARE distributed PPE to 100 health facilities between June- November 2020, as well as 10 ventilators for 10 hospitals referring to Covid-19 in 5 provinces.

Special attention to pregnant women and midwives is given through a collaboration program with UNFPA from October 2020. Until mid-December 2020, doctorSHARE has distributed 90 PPE packages for midwives and 65 special packages for pregnant women in East Java. On September 9-14, 2020, doctorSHARE team provided health promotions and medical services to 446 patients. On September 8-15, 2020, in Sampang and Pamekasan, East Java, our team reached out 919 patients.



Activities and the Principles

UNGC Principles	SDGs Goals	Descriptions of Activities	Outcome
Human Rights			
<p>Principle 1 : Businesses should support and respect the protection of internationally proclaimed human rights;</p> <p>Principle 2 : Make sure that they are not complicit in human rights abuses.</p>	Goal 2	<p>Mother and Child Care Clinic in Kei island has conducted women and toddlers malnutrition program since March 2009.</p> <p>Nutrition program in Mother and Child Care Clinic Kei island helps and treats 5 - 7 children suffered of malnutrition for 28-90 days until their nutritional statuses are improved</p>	<p>In addition to regular clinic services which in 2021 served 4,184 patients, there is also mobile clinic serving 685 patients, health promotion through complementary feeding training to 143 mothers with toddlers. We conducted mobile USG services for 32 pregnant women in 5 health centers.</p> <p>We conducted complementary feeding training to 143 mothers with toddlers. doctorSHARE conducted pregnancy exercise and food processing courses to 32 pregnant women in 5 health centers, and also train the trainer to 10 health workers and 4 cadres in 5 health centers.</p>
	Goal 2	We have developed a community farm program to provide nutritional food, including training for women and families to upscale their farming skills and knowledge.	The Mother and Child Care Clinic in Kei, has developed a community farm to provide vegetables and fruits for the community
	Goal 3	We have done Antenatal Care Training for midwives and health cadres to increase their skill and knowledge.	doctorSHARE has conducted ANC training for 49 midwives from 10 puskesmas/ community health clinics and 45 health cadres in Kotabaru Kalimantan Selatan, in March 2022.
	Goal 3	<p>DoctorSHARE has done Tuberculosis Management Program since 2019 in Sentani, Papua as a long term program aimed to reduce Tuberculosis prevalence.</p> <p>The approaches including identifying suspect, detecting and provide medical treatment for the patients, building awareness in community for early detection and skills for families to provide complete care for the patients.</p>	<p>In 2020, there were 6 Tuberculosis patients detected, and 2 patients consumed Tuberculosis drugs.</p> <p>In 2020, doctorSHARE has done medical services, treated 394 patients in Sentani.</p>
	Goal 3	<p>The planned contribution of the clinic for polio issues are: improving capacity of Puskesmas to ensure immunization distribution to the community, improving awareness of stakeholders, and enhancing the capacity for primary service system.</p> <p>Meanwhile, for Malaria, the focuses are: improvement of capacity of medical officials to manage malaria prevalence, socializing the knowledge, and strengthening the stakeholders supports.</p>	<p>In 2020, doctorSHARE conducted Polio Immunization Cadre Training with 52 health cadres from 6 health centers in 2 districts.</p> <p>In 2021 the collaboration with UNICEF focusses on immunization program in 4 districts (Waropen, Yapen, Biak, Membramo Raya).</p> <p>During the year a total of 106 health workers from 27 public health center received training to increase capacity of immunization implementation.</p> <p>doctorSHARE conducted training to increase knowledge in diagnosing Malaria to 44 health workers and health analysts from 3 districts.</p>
	Goal 6	Programs aimed to contribute to the improvement of children health by training students and children in implementing healthy lifestyle such as the healthy habit to wash hands before having meals etc.	doctorSHARE has trained more than 17 elementary schools' students in how to implement healthy lifestyle from 2020-2022.

Labour			
Principle 3 : Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;	Goal 1 Goal 5 Goal 10	We provide equal remuneration policy for our staffs regardless their gender, race, religion, sexual preference and ethnicities.	We maintain the policy to not discriminate our staffs and volunteers based on their gender, race, religion, sexual preference and ethnicities
	Goal 10	To develop competencies of our staffs, we regularly provide trainings to increase their capacities.	We have trainings for our staffs regarding disaster response.
Principle 4 : the elimination of all forms of forced and compulsory labour;	Goal 1 Goal 8	Staffs are entitled to various kinds of annual leave following the government policy.	Staffs are allowed to use their rights to take leave.
Principle 5 : the effective abolition of child labour; and			
Principle 6 : the elimination of discrimination in respect of employment and occupation	Goal 5 Goal 8 Goal 10	We treat our staffs with “Zero Tolerance” discrimination policy from recruitment through all the benefits awarded to them.	In our policy, we do not tolerate any form of discrimination at workplace.
Environment			
Principle 7 : Businesses should support a precautionary approach to environmental challenges;	Goal 12	We educate our staffs and volunteers in waste recycle and saving water management.	During our medical services trips our staffs and volunteers aware about types of waste and learn to sort and dispose it properly.
Principle 8 : undertake initiatives to promote greater environmental responsibility; and			
Principle 9 : encourage the development and diffusion of environmentally friendly technologies.	Goal 12	We educate our staffs to habit of recycle all waste, include household waste and saving water. We are on the process of having solar panels for our hospital ships.	We encourage all our staffs in the office to use recycle paper in their daily reporting.
Anti-Corruption			
Principle 10 : Businesses should work against corruption in all its forms, including extortion and bribery.	Goal 16	We strongly support, assist and supervise the implementation of transparent and good governance.	We maintain effectiveness, accountability, transparency, and good governance through regular audit conducted by Certified Independent Auditor,

